



ANNUAL REPORT

2018/2019



Hands On

TWIN CITIES

Be the Change. Volunteer.

HANDSON TWIN CITIES

WE INSPIRE, EQUIP, AND MOBILIZE PEOPLE TO PROVIDE HANDS ON IMPACT TO SOLVE THE MOST PRESSING CHALLENGES IN OUR COMMUNITIES.

HandsOn Twin Cities (HOTC) serves as a connector between thousands of individuals who want to make a difference and the nonprofit organizations where they can be empowered to put their passion to action. We provide referral services to an array of community members wanting to plug in to the community. We work with the general public, high schools, colleges and universities, young professionals groups, retirees, local conferences, chambers of commerce, affinity groups, court-mandated volunteers, associations, and more than 20,000 corporate volunteers annually as a connector/facilitator to volunteer roles. We know that many of these connections lead to long-lasting and transformative experiences for both nonprofits and volunteers.

HOTC supports a network of more than 475 nonprofits to help them recruit, retain and engage volunteers to better deliver on their mission. We are continually working to understand the evolving needs of these organizations - shifting generational behaviors, micro-volunteering, skills-based volunteerism and other trends are things that HOTC helps organizations proactively consider and plan for.

We offer programs like Service Enterprise, a change management model that helps organizations better meet their missions through the power of volunteers. Through a comprehensive assessment, training, coaching and certification, nonprofits are equipped to engage and manage volunteers more effectively to meet community needs.

HOTC works with countless diverse partners who are working across Minnesota in a broad spectrum of areas.

2019 marks our 100 Year Anniversary, making us the oldest surviving volunteer center in the country. We thank all of the amazing partners - individuals, companies, nonprofits and others who helped us achieve this milestone. Together we will continue to inspire hope in our community!



AN OVERVIEW

WHAT WE DO

FOR INDIVIDUAL VOLUNTEERS

For people who want to volunteer we promote local, organized and relevant volunteer opportunities at nonprofits through our website and phone and in-person referrals.

FOR NONPROFITS

For nonprofits we work as an extension of their staff. We promote volunteer opportunities, provide training, tools, and resources to help them serve your clients better and fulfill their mission.

FOR COMPANIES

For companies we empower their employees to serve the community better as volunteers. We expertly manage projects that align with company values.

CONNECTOR

We are a true intermediary in the social good space. We partner with hundreds of nonprofits and companies and more than 20,000 volunteers every year. We exist to connect the sectors for good.

THOUGHT LEADER

We are continuing to further our impact in pro bono, service enterprise certification, and more to be your one-stop-shop for volunteerism in the Twin Cities.



STATISTICS



13,000

ACTIVE WEBSITE USERS

The www.handsontwincities.org website is a place where anyone in our community can find a customized opportunity right for them!

20,000

MANAGED CORPORATE VOLUNTEERS

HandsOn Twin Cities creates and executes projects to help companies deliver on their community goals.

35,000

CUSTOMIZED KITS

From snack packs to job readiness kits, we work with our nonprofit partners to provide exactly the types of kits that will be helpful to their mission and donated by local companies/groups.



475

LOCAL NONPROFITS

Assisted through our Affiliation Program and website referrals.

\$400,000

IN SUPPLIES AND GRANTS TO NONPROFITS

Money and materials that pass directly through HandsOn to benefit our local nonprofit partners.

275

CUSTOMIZED PROJECTS

Planned by HandsOn Twin Cities for groups ranging in size from ten to 1,500 volunteers.

BOARD AND STAFF

BOARD OF DIRECTORS

Andy Goldman-Gray, Chair, AGG Marketing and Consulting
Heather Whelpley, Vice Chair, Coach and Consultant
Jodi Vollmers, Treasurer, 3M
Brian Hissong, Secretary, Community Volunteer
Brittany Prather, Leadership Development Chair, Deloitte
Vanessa Santana, Executive Committee At-Large, General Mills

Jeffrey Brown, Consultant, Coach and Community Volunteer
Yvette Butler, Minnesota Department of Health
Karen Casanova, Reading Partners
Laura LaCroix-Dalluhn, LaCroix-Dalluhn Consulting
Lauren Mitrenga, Prime Therapeutics
Christine Page, Faegre Baker Daniels LLP
John Satumba, Cargill
Susan Schuster, Blue Cross Blue Shield
Mary Sellke, Surly Gives A Damn
Donna Svendsen, ServeMN
Raph Thomas, Slalom
Bryan Thompson, Granicus

STAFF

Tess Behrens, Corporate Project Planner
Brenna Gray, Partner Relations Manager
Tori Hansen, Senior Project Planner
Sheila Her, Special Projects Director
Tracy Nielsen, Executive Director
Abby North, Starbucks Fellow
Rhianna Torgerud, Corporate Project Planner
Meg VanWagner, Director of Strategic Initiatives and Growth
Katie Walsh, Program Director

OUR NUMBERS

FINANCIAL OVERVIEW

	2018	2017
Total Support and Revenue	\$852,961	\$911,037
Total Expense	\$772,591	\$801,511
Total Assets	\$160,913	\$51,387
Total Liabilities	\$126,667	\$94,131
Net Assets	\$241,283	\$150,913
Cash/Cash Equivalents	\$204,431	\$183,464

EXPENSE OVERVIEW

